



BRISTOL AND WEST HOCKEY CLUB

Bristol's
friendliest
club

SAFEGUARDING

SAFE • RESPECTFUL • INCLUSIVE • ENJOYABLE

IF YOU HAVE A SAFEGUARDING CONCERN



Safeguarding is everyone's responsibility. If you see, hear or suspect something that doesn't feel right, speak up. You do not need to decide whether it is abuse, poor practice or a safeguarding matter – just **report your concern**.

ANYONE IN THE CLUB

Players • Parents • Coaches • Volunteers
Umpires • Managers • Committee Members

📞 999

IMMEDIATE DANGER OR EMERGENCY?

Call 999 straight away (e.g. risk of harm, serious injury, crime in progress).

YES ←

IS SOMEONE IN
IMMEDIATE
DANGER?

→ NO

📅 RECORD YOUR CONCERN

Make a factual record (what, when, who, where) and report it as soon as possible.

👤 CLUB WELFARE OFFICER (CWO)

First point of contact for safeguarding concerns. Assesses the situation and decides on the next steps.

👤 **Stuart Bryant**
✉️ stuart.bryant@sjpp.co.uk

👤 **Evie Turner**
✉️ evie.turner8@nhs.net



CHILD / YOUNG PERSON SAFEGUARDING CONCERN (UNDER 18)

Refer to England Hockey Safeguarding Team and/or children's social care (as appropriate).



POOR PRACTICE / CONDUCT CONCERN

Manage under club policies and procedures, and keep England Hockey informed (as appropriate).



ADULT SAFEGUARDING CONCERN

Refer to appropriate adult safeguarding services and/or England Hockey (as appropriate).



ENGLAND HOCKEY ETHICS & WELFARE TEAM

Provides advice, referral and case management.

📞 01628 897500
safeguarding@englandhockey.co.uk
(or via their website)



FURTHER ACTION / INVESTIGATION / SUPPORT

In line with England Hockey guidance and relevant statutory services.

✓ DO

- ✓ Listen, reassure and take concerns seriously
- ✓ Report as soon as possible
- ✓ Be factual and objective
- ✓ Follow the club's safeguarding policies
- ✓ Keep information confidential (on a need-to-know basis)

✗ DON'T

- ✗ Ignore a concern
- ✗ Investigate yourself
- ✗ Promise confidentiality (you may have to share the information)
- ✗ Decide if it's abuse, poor practice or a safeguarding matter

📞 IMPORTANT CONTACTS

Club Welfare Officer (CWO)

Stuart Bryant
stuart.bryant@sjpp.co.uk

Club Welfare Officer

Evie Turner
evie.turner8@nhs.net

England Hockey Safeguarding Team

01628 897500
safeguarding@englandhockey.co.uk